**SUMMARY**

Instructional design professional with expertise in curriculum development, eLearning design, and innovative instructional strategies, leveraging technology to enhance learning experiences.

**EMPLOYMENT HISTORY**

**Hussmann Corporation** **November 2022 – Present**

Talent Development Lead

* Facilitates learning through various delivery methods to develop participants’ skills.
* Applies various instructional design models, such as ADDIE and SAM, to create or enhance program content.
* Collaborates with teams to assess and address training needs, utilizing internal and external resources.
* Manages relationships with external vendors for supplemental training programs.
* Develops online content using tools such as Articulate360 and CenarioVR.

**ZOE Holding CO** **April 2022 – November 2022**

Learning and Development Specialist

* Led the ongoing development and refinement of a training strategy, ensuring alignment with business goals.
* Managed and developed the recruiter training program, overseeing existing content and creating new materials.
* Collaborated with third-party video production teams and marketing consultants to curate new content as needed.
* Collaborated with HR to develop and deliver onboarding for corporate and field employees.
* Evaluated the success of training by assessing the achievement of learning objectives and transfer of knowledge to improve training solutions and identify future learning needs.

**Hussmann Corporation** **January 2018 – April 2022**

Senior Learning & Development Specialist

* Led the design & development of critical learning initiatives in traditional & innovative delivery venues.
* Assessed business, performance, and learning needs with leaders and experts, developing training objectives and materials aligned with business strategy and goals.
* Created e-learning, virtual, and instructor-led training and development programs.
* Produced audio and visual materials for communication and learner engagement.
* Managed front-end and back-end processes of Hussmann’s LMS platform (Cornerstone and Docebo)
* Worked with current and future learning partners and vendors.

**Express Scripts** **September 2010 – January 2018**

Senior Training Specialist November 2014 – January 2018

* Developed and maintained training curriculum and reference materials.
* Created online courses, facilitator and participant guides, activities, job aids, assessments, and presentations.
* Collaborated with business partners to discern the training needs and then developed training objectives and materials to support the achievement of those needs.
* Maintained records of training classes and attendees using an LMS platform.
* Prepared training records for audits.

Training Specialist September 2012- November 2014

* Created participant guides, activities, assessments, and presentations for engagement and ensure knowledge transfer.
* Facilitated new hire, continuation, and remediation classes to meet the needs of the business.
* Evaluated employee progress and provided coaching and feedback.
* Maintained records of training classes and attendees using an LMS platform.

**EDUCATION**

**Baker University**

Master of Science – Instructional Design and Performance Technology Baldwin City, KS

Expected to graduate April 2024

**Missouri Baptist University** St. Louis, MO

           Bachelor of Arts - Music and Worship Arts (Honors)